

Record of Cabinet portfolio member decision

PERFORMANCE OF CONTRACTOR: BIFFA MUNICIPAL LIMITED

DATE OF PUBLICATION – 21 JUNE 2013

- NB: The Head of Legal and Democratic Services must receive a request to call-in this decision by 4.30pm on Friday 28 June 2013.
- Subject to the call-in mechanism this decision will be implemented on Monday 1 July 2013.
- The council's cabinet portfolio holder has taken the executive decision outlined below. This decision is published in accordance with the council's procedure rules.

DECISION TAKER	DETAILS OF DECISION
Mr D Dodds	<p>To assess the overall performance of Biffa Municipal Limited, in delivering the joint household waste collection, street cleansing and ancillary services contract for South Oxfordshire District Council for the period 1 January 2012 to 31 December 2012 as 'good'.</p>
	<p>Reasons for recommending decision</p> <ul style="list-style-type: none"> • This decision follows the comments made by the Scrutiny committee held on 23 April 2013 where the committee considered the head of corporate strategy's annual performance review report of the waste contractor, Biffa Municipal Limited for 2012. • I have assessed the contractor's overall performance measured against key performance targets, customer satisfaction and client satisfaction. <p>The committee commented :</p> <ul style="list-style-type: none"> • Biffa and the council had won a number of awards for recycling and the district achieved the second highest recycling rate in the country. • Small electrical recycling collection points and the deep clean along streets to remove moss, weeds, and encroaching grass had been appreciated by residents. • The target for missed collections was exceptionally hard to meet. • The recycling rate had dropped slightly, partly due to the need to landfill leaf sweepings in line with Environment Agency requirements. The Oxfordshire Waste Partnership was querying these requirements. • Litter clearing was done on a regular schedule but the specification is an out put one meaning the schedule was set to achieve maximum effect given the available resources. The team worked to a cleanliness standard so could miss the target if an area became littered between clearing and inspection, or have to miss out a lower-priority area if they were required for ad-hoc work elsewhere. • The deep clean had made an enormous difference to the areas cleaned,

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	and that as discarded chewing gum added to the on-going problems with litter, campaigns to stop both would be welcome.
	<p>Alternative option considered</p> <p>The performance review allows for an assessment of performance ranging from poor to excellent.</p>

If you have any queries regarding this decision please contact the decision taker above or Ian Matten, Shared Waste and Parks Manager, ian.matten@southandvale.gov.uk
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A copy of the report considered by the Cabinet member is available from Steven Corrigan, Democratic Services Manager, Legal & Democratic Services, 01491 823049, steven.corrigan@southandvale.gov.uk